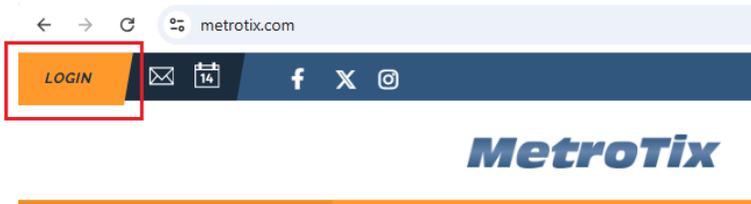


EXCHANGING YOUR SPRINGFIELD MUNI TICKET VOUCHERS ONLINE

Log in to your MetroTix account by clicking “LOGIN” in the top left corner of MetroTix.com:



Then select “MetroTix – All Other MetroTix Venues” on the bottom right corner:

MY ACCOUNT
CLICK A VENUE BELOW TO CREATE OR LOG IN TO YOUR ACCOUNT.



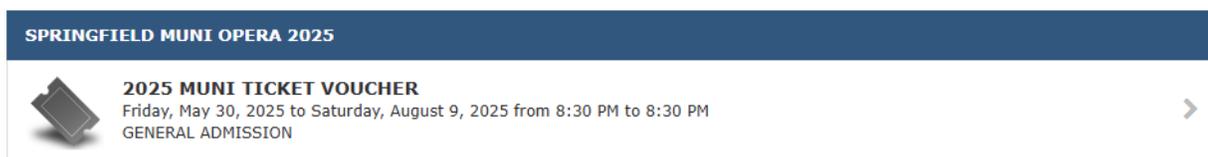
After logging in, look at the “My Tickets” section on the right side of the page and click “Exchange”.



Next, click on your Ticket Voucher:

Exchange

Select an event or item to exchange



Cancel

Next, click the check box for the number of Vouchers you would like to exchange.

Please note: exchanges for different performances must be done separately. Only select the number of vouchers you are exchanging for your current performance date.

Click "Next" when you are ready to select your show.

Exchange

Select seats to exchange

 2025 MUNI TICKET VOUCHER Friday, May 30, 2025 to Saturday, August 9, 2025 from 8:30 PM to 8:30 PM GENERAL ADMISSION SPRINGFIELD MUNI OPERA 2025	Select All
GA:GA: Gen Adm RSVD SEATS, SEASON VCHR Barcode 44945822749873 \$23.25	<input checked="" type="checkbox"/>
GA:GA: Gen Adm RSVD SEATS, SEASON VCHR Barcode 55542872288456 \$23.25	<input type="checkbox"/>
GA:GA: Gen Adm RSVD SEATS, SEASON VCHR Barcode 57145822643873 \$23.25	<input type="checkbox"/>
GA:GA: Gen Adm RSVD SEATS, SEASON VCHR Barcode 94540872249456 \$23.25	<input type="checkbox"/>
Exchange Ticket Cost	\$23.25

Cancel

Next

Select the performance you would like to exchange your selected Voucher(s) for:

Select a new event	
 SOMETHING ROTTEN! Friday, May 30, 2025 at 8:30 PM SPRINGFIELD MUNI OPERA	
 SOMETHING ROTTEN! Saturday, May 31, 2025 at 8:30 PM SPRINGFIELD MUNI OPERA	
 SOMETHING ROTTEN! Sunday, June 1, 2025 at 8:30 PM SPRINGFIELD MUNI OPERA	
 SOMETHING ROTTEN! Wednesday, June 4, 2025 at 8:30 PM SPRINGFIELD MUNI OPERA	
 SOMETHING ROTTEN! Thursday, June 5, 2025 at 8:30 PM SPRINGFIELD MUNI OPERA	

Once you click the performance, you will be taken to the seat map to select your new seats. **Click on the RSVD – Reserved Seating section to see the specific seats available.**

SOMETHING ROTTEN!
Sunday, June 1, 2025 at 8:30 PM
SPRINGFIELD MUNI OPERA

Item Details
♿ indicates an open space at the end of the row for a wheelchair.

Springfield Muni Opera
815 East Lake Shore Dr
Springfield, IL 62712
themuni.org

STAGE

RSVD

RESERVED SEATING

LAWN

LAWN - GENERAL ADMISSION

Singles Many

If you hover over an available seat, you can see the seating information and price.

Any green dot (or ADA designated dot) is an available seat. Click on the dot and then click **“Select”** to add the seat to your cart. The dot will change to a checkmark indicating you have selected it.

Section	Row	Seat
1 RSVD	E	21

Price Level: RSVD SEATS
\$23.25

SEASON VCHR
\$23.25

SELECT

Select one available seat for each voucher you selected to exchange. Once you have selected your seat(s), click **“Add to Cart”** at the bottom of the page.

ADD TO CART

Once you have added the same number of seats as the Vouchers you are exchanging to your cart, you will then see your cart with your new ticket information. Choose your **Delivery Method** from the drop down menu, and then click “**Next**”.

Exchange

Review the new seats and select a delivery method



SOMETHING ROTTEN!
Sunday, June 1, 2025 at 8:30 PM
SPRINGFIELD MUNI OPERA

Change Event

1 X SEASON VCHR
RSVD SEATS
1:RSVD, Row E, Seat 21

Change Seats

New Ticket Cost	\$23.25
Old Ticket Cost	\$23.25
Exchange Cost	\$0.00

Delivery Method

Select 

Select

0.00 - MOBILE DELIVERY

0.00 - PRINT YOUR OWN

Cancel

Next

You will see all of your exchange information to confirm before submitting, including the tickets you are exchanging away, the new tickets, and the cost breakdown.

If you are satisfied with your selection, click “**Yes, Submit Exchange**” to complete your exchange.

Exchange

Is the following information correct?

New Item



SOMETHING ROTTEN!
Sunday, June 1, 2025 at 8:30 PM
SPRINGFIELD MUNI OPERA

1 X SEASON VCHR
RSVD SEATS
1:RSVD, Row E, Seat 21

Delivery Method MOBILE DELIVERY

Old Item



2025 MUNI TICKET VOUCHER
Friday, May 30, 2025 to Saturday, August 9, 2025 from
8:30 PM to 8:30 PM
GENERAL ADMISSION

GA:GA Gen Adm

Cost Breakdown

New Ticket Cost	\$23.25
Old Ticket Cost	\$23.25
Delivery Charge	\$0.00
Exchange Fee	\$0.00
Exchange Cost	\$0.00

Cancel Exchange

Yes, Submit Exchange

You will see a message indicating that your exchange has been processed. You may ignore the message about original tickets since you exchanged a Voucher:

Please destroy your original tickets. They are no longer valid.

Exchange

Your exchange has been processed.

Your new tickets and a confirmation email detailing your exchange will be sent automatically, and you should receive both via email within a few minutes.

If you would like to exchange more Vouchers for a different show, you may click **“Go To My Account”** on the bottom left and begin another exchange.

Exchange

Your exchange has been processed.

New Item	Old Item
 SOMETHING ROTTEN! Sunday, June 1, 2025 at 8:30 PM SPRINGFIELD MUNI OPERA	 2025 MUNI TICKET VOUCHER Friday, May 30, 2025 to Saturday, August 9, 2025 from 8:30 PM to 8:30 PM GENERAL ADMISSION
1 X SEASON VCHR RSVD SEATS 1:RSVD, Row E, Seat 21	GA:GA Gen Adm
Delivery Method MOBILE DELIVERY	
Exchange Summary	Cost Breakdown
Confirmation # 17-SMO25:120 Order Date March 18, 2025 01:42:27 PM CDT	New Ticket Cost \$23.25 Old Ticket Cost \$23.25 Delivery Charge \$0.00 Exchange Fee \$0.00 Exchange Cost \$0.00

[Go To My Account](#)